

POLICY AND PROCEDURE
WHEELCHAIR/MOBILITY DEVICE SECUREMENT



Approved By Board of Public Works and Safety on:

June 13, 2014

Amended By Board of Public Works and Safety on:

Alternate/accessible formats available upon request to: Transit Manager, 166 Lincolnway, Valparaiso, IN
46383. 219.462.1161

WHEELCHAIR / MOBILITY DEVICE SECUREMENT

1. All wheelchair and mobility devices must be secured while on Valparaiso public transit vehicles.
2. Drivers must make sure that mobility devices are properly secured before the bus moves from the bus stop or route deviation pickup location.
3. If a passenger's wheelchair or other mobility device cannot be secured, the passenger cannot be denied a ride. In this instance, the driver should immediately contact the General Manager to report the situation and then proceed along the route.
4. If a passenger's wheelchair or other mobility device is able to be secured, but the passenger refuses securement, the passenger can be denied service in accordance with FTA ADA regulations. In the event that a passenger whose wheelchair can be secured does refuse securement, the driver should immediately contact the General Manager for instructions.
5. NO passengers are required to use seatbelts, though using seatbelts is recommended for all riders.
6. All Valparaiso public transit vehicles meet all FTA/ADA standards, but there may be rare occasions when a passenger's wheelchair or mobility device cannot enter the vehicle or be positioned on the bus without obstructing the aisle, etc., or that the FTA/ADA compliant lift cannot accommodate the combined weight of the wheelchair and passenger. In such instances, the driver should immediately contact the General Manager for instructions.